

TECHNICAL SOLUTIONS

Different problems require different solutions - if the problem is not clearly defined it will be hard to find a control method or a technical solution with which to address it.

No technical solution will come with a 100% detection guarantee.

Technology requires human interaction. The human brain and ingenuity are crucial for success.

Technical solutions will help the officers do the work – it will not do the work for them.

It is important to recognize that technical solutions are depending on the skills, experience and motivation of the users.

The service and maintenance of complex technical solutions could over the years cost more than the initial investment.

Technical solutions should be monitored and followed up by the organisation to maximize output.

A transparent procurement process takes time since it is a complex task. It requires good knowledge of the market and a thorough assessment of the actual needs.

A successful procurement should result in an implementation phase where new operating procedures and routines are established and documented.

WHY KGH BORDER SERVICES?

Modern Border Management will facilitate legitimate trade and ensure safety and security from a multi-agency perspective by increasing coordination, using new processes, modern working methods and adopting latest technology.

KGH Border Services is an independent consulting department within KGH Group, assisting Government agencies with implementation of state-of-the-art Border Management Solutions.



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Controls and Border Management

Controls

CREATING VALUE FOR GOVERNMENTS, TRADE AND TRAVELLERS



The globalization and development of international trade have made the need for a change in control approach apparent since the amount of goods and people crossing the borders is ever growing. Controls should be used to assist legal traffic and trade. Physical inspections will always be a part of border crossings, but with a different approach these could be made more efficient, less time consuming and more understandable for the general public while still serving their purpose.

The rapidly changing international scene and globalization have made smooth border passages a competitive advantage for any country wanting to stimulate and encourage trade. When considering improved border controls the focus often is on technology but it is equally important to consider reviewing border crossing control and inspection processes. A poor process could easily reverse any investment in technology.

BENEFITS

For trade

- Predictability
- Faster and smoother border crossing
- Goods are less likely to be damaged or lost

For travellers

- Predictability
- Faster and smoother border crossing

For government

- Increased public confidence
- Improved use of staff
- Improved use of technology
- Improved motivation of staff
- Better results and increased revenue

a multi layered control approach

LESS IS MORE

By streamlining processes and reviewing the use of technical solutions inspection times will improve. Less time spent at the border means that more travellers/traders are likely to cross which will improve the flow of traffic, trade and revenue.



TECHNOLOGY

To improve border controls, a layered approach with different technical solutions that are mutually complementing and sometimes even slightly overlapping each other is recommended. An inspection can easily be tailor made to fit its purpose. Not all inspections need to employ all resources. A layered approach is flexible and will be easily adaptable to meet future changes in traffic and threats.

NON INTRUSIVE INSPECTIONS - NII

This term refers to non-destructive methods of inspecting and identifying goods without having to open or damage the content. X-rays are a non intrusive inspection method. The use of NII methods speed up the process while maintaining the integrity of the consignment. NII methods will if used wisely also improve the quality of the inspections, the working environment of the employees as well as lower the potential risk of theft or damages to the goods inspected.



STANDARDS

WCO SAFE
ANSI
TSA
ECAC

Technology and methods should meet recognized guidelines and standards.



SOLUTIONS

Our service is focused on your business, we work with independent partners to complement our skills and we tailor our expertise to meet your needs.



PROCESSES

Controls are closely linked to other processes such as IT, Security and Risk Management.