



Single Window and Border Management

Project planning and management

As with every project, the importance of strong and clear project planning and management cannot be underestimated. In a Single Window project it is especially important to define the scope, objectives, activities, roles, responsibilities and deliverables in cooperation with all stakeholders.

Procurement management

Selecting the right vendor or partner for the implementation project is a big challenge. It requires skills and experiences in procurement and vendor management. The key is to write clear agreements on the deliverables, timeframe and costs. The option of full implementation responsibility for the vendor should always be considered.

WHY KGH BORDER SERVICES?

Modern Border Management will facilitate legitimate trade and ensure safety and security from a multi-agency perspective by increasing coordination, using new processes, modern working methods and adopting latest technology.

KGH Border Services is an independent consulting department within KGH Group, assisting Government agencies with implementation of state-of-the-art Border Management Solutions.



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Creating value for government, trade and travellers

BEST PRACTICES, INTERNATIONAL STANDARDS AND THE LATEST TECHNOLOGY

BENEFITS

For trade

- Predictability
- Faster and smoother border crossing
- Easier to be compliant

For travellers

- Predictability
- Faster and smoother border crossing
- Confidence in public sector

For government

- Increased public confidence
- Integrated risk assessment
- Increased transparency and integrity
- Efficient use of resources
- Better results and increased revenue

Implementing a Single Window solution can be challenging. Managing different requirements from a variety of stakeholders with different ambitions and agendas along with technical and legal challenges needs a practical approach. KGH Border Services help governments to realize the proper Single Window solution based on the specific needs.

Single Window (SW) is one of the core components in a modern border management solution. When successfully implemented, it will contribute and be a prerequisite for accreditation programs, fast-track, integrated risk management, one-stop-shop and efficient inspections.

submitting electronic information at a single entry point and only once...

THE CHALLENGES

Even though the benefits gained by an operating Single Window are huge, many government organizations still are struggling with challenges in implementing it. These challenges can be:

- Political – the political arena is not clear and a lot of time and energy is spent on discussions regarding the responsibilities, leadership and business models
- Stakeholder related – the identified stakeholders have different expectations, requirements or ambitions with the Single Window
- Legislation – the legal environment may not support the sharing of information or the use of digital signatures
- Organization – it might not be clear how the organization supporting the Single Window should be structured
- Data harmonization – it can be a challenge to harmonize all the data requirements from various stakeholders but there are ways to solve this
- Technical – the implementation project fails to match the requirements with the proper technical solution

SUCCESSFUL SW IMPLEMENTATION

A successful Single Window project needs a practical approach to address the challenges and to deliver value to all stakeholders. There are a number of areas that needs to be addressed and included in the project scope.

Strong leadership

Without a strong political will and leadership the project will eventually fail.

Stakeholder management

Active involvement of all identified stakeholders and their respective concerns and requirements is an important initial step in the project. Throughout the project stakeholder groups must be informed about the project.

Standards

Standards facilitate the data harmonization process and provide a common understanding of both semantic and technical harmonization. By using standards it is easier for multinational enterprises to interact with the Single Window.



BUSINESS FIRST

Information and processes must be defined before SW-solutions are implemented.



SOLUTIONS

Our service is focused on your business, we work with independent partners to complement our skills and we tailor our expertise to meet your needs.



SINGLE WINDOW - THE DEFINITION

“A cross border, ‘intelligent’, facility that allows parties involved in trade and transport to lodge required and standardised information, electronically and only once, with a single entry point to fulfil all import, export and transit related regulatory requirements.”

